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# **INSPECTOR GENERAL COMPLAINTS RESOLUTION COMMANDERS AND SUPERVISORS**

**Maj Amanda Ward**

**186ARW Inspector General**

**Complaints Resolution**

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*Integrity - Service - Excellence*



# *Inspector General*

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- **IG areas of interest for Commanders and Supervisors**
  - **Restriction**
  - **Reprisal**
  - **Improper Mental Health Evaluations**
  - **Senior Official Unfavorable Information File (SOUIF)**



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# *186ARW/IG Philosophy*

- The Inspector General's office acts as the eyes, ears, and conscience of the commander.
- Keeps the commander informed of potential areas of concern as reflected by trends based on analysis of complaint data.
- The fact-finder and honest broker in the resolution of complaints.
- *Educate and train* commanders and members of the base population on their rights and responsibilities with regard to the AF IG system.
- My first question is always “Did you provide your chain of command the opportunity to resolve this issue?”
- Ultimate goal is resolution at the lowest possible level.  
*Make it right so that we can focus on the mission.*

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# Key Terms Overview

## ■ Restriction

- Preventing or attempting to prevent members of the Armed Forces from making or preparing lawful communications to the IG or Congress.
- Restriction can result from either private or public statements **that may reasonably discourage** Air Force members from going to the IG or Members of Congress.  
(Reference: *DoDI 7050.06*)



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# Key Terms Overview

## ■ Reprisal

- Air Force member who reasonably believes an adverse personnel action or the withholding of a favorable personnel action was taken or threatened in reprisal for contacting the IG or IG Staff, Congress or Congressional Staff.

(Reference: *DoDI 7050.06*)

- *In other words:* Taking or threatening to take an unfavorable personnel action...

or

Withholding or threatening to withhold a favorable personnel action on a military member for making or preparing a protected communication.



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# Key Terms Overview

## ■ Improper Mental Health Evaluations

- Both AFI 44-109 and AFI 90-301 (Chapter 8) are currently being completely revised – expect significant changes once these AFIs are published (Sep/Oct 2014)
- Involuntary referrals must be conducted IAW DoDD 6490.1 and AFI 44-109
- Only the UNIT COMMANDER can *direct* an MHE
- Commander must provide documentation and it is a lawful order, even if member doesn't agree with reasons for referral.
- “Emergency” Evaluations: Commander's priority is the safety of member, and will follow-up with documentation.



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## ***AFI 90-301 SOUIF Guidance***

- **The commander is required by AFI 90-301 to report all substantiated adverse information on O-4s and O-5s to the IG regardless of whether it is an IG issue or not.**
  - **“1.17.18. Report all substantiated findings of wrongdoing and/or adverse information against majors and lieutenant colonels to SAF/IGQ using attachment 32.”**
- **Table 5.3 in AFI 90-301 for information commanders are required to provide the IG for substantiated adverse information.**
  - **CDI, MEO/EEO, civilian complaint process, courts-martial, OSI/SF/criminal investigation, Accident Investigation Board, etc.**
- **The IG then loads the information in Automated Case Tracking System (ACTS).**



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# *Summary*

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# ***Questions?***

**Maj Amanda Ward**

**DSN 778-9441**

**Office (601) 484-9441**

**Cell (405) 308-1438**

**Building 300**

**amanda.ward@ang.af.mil**

**amandajhward@hotmail.com**

**FWA Hotline (601) 484-9441**

**DOD FWA Hotline (800) 424-9098**

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